Discover how other trusts have overcome the plethora of challenges commonplace in weeklong care. Learn from case studies and see how trusts have developed applicable solutions for:

• **Getting started:** Are you worried about the funding and staffing challenges a 7 day service would create? Find out how to get buy in from management and across the trust

• **Making the change:** Can a 7 day service increase satisfaction for patients and staff? Gain knowledge on how a weeklong model can reduce staff stress and deliver happier patients

• **Nurse led model experience:** Are there ways of working without having a consultant on site? Discover how nurses have upskilled to deliver efficient and cost effective services

• **Different 7 day models:** Have you struggled with unnecessary A&E admissions? Discover how an effective helpline can help to assess to admit and the role of a partial 7 day service

**Partake in discussion aimed at gifting you practical, tested advice with:**

- The Shrewsbury and Telford Hospital NHS Trust
- Shropshire Doctors Co-operative Ltd
- Central Manchester University Hospitals NHS Foundation Trust
- Doncaster and Bassetlaw Hospitals NHS Foundation Trust
- Portsmouth Hospitals NHS Trust

**Plus:** How to Implement a Nurse Led Hotline for your Cancer Service

Wednesday 7th October 2015, Manchester

**“This was a very informative and inspiring study day”**

New Models of Acute Oncology Service, 2015

Thursday 8th October 2015 | DoubleTree by Hilton, Manchester

**NHS SPECIAL PRICES**

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How to Move Acute Oncology to a 7 Day Service
How to get started, make the change and implement the best 7 day service model

9.00 Registration and refreshments

9.30 Chair’s opening remarks
Kathryn Hornby, Team Leader in Acute Oncology/ANP, Central Manchester University Hospitals NHS Foundation Trust

Getting started

9.40 Is the service worth it? How to get funding
• Putting the business case together: reasons for a 7 day service
• Convincing management to supply funding: getting buy in from across the trust
• How will the service work? Stretching your funding
• Measuring the need and proving that a 7 day service is cost effective

Will 7 day working cost more than 5 in the long run? Staffing and costing analysis
• Staffing challenges: ensure you have enough staff
• Managing the cost and time of using of non-specialist medics and onsite junior medical staff
• 7 day triage working in practice: challenges and opportunities
• On call arrangement for a new consultant: is this an acceptable method of working?

Discussion: Is the juice worth the squeeze? Is the additional staff and funding cost effective?
This discussion is a great opportunity to raise important questions on staffing and funding and share experiences with attendees and speakers from the day.

Stacey Nutt, Lead Cancer Nurse and Debbie Sadler, Acute Oncologist Nurse Specialist, Doncaster and Bassetlaw Hospitals NHS Foundation Trust

11.00 Networking Break

Making the change

11.20 Case study: Pleasing patients: the impact of 7 days on your acute oncology service
• Moving to a 7 day service and meeting patient needs
• Measuring the consistency of care throughout the week
• Evaluating 7 day satisfaction: do patients feel better cared for with a 7 day service?

Case study: Moving from 5 to 7 days: how to keep your staff on board
• How providing weekend care can reduce staff stress levels during the week
• The right staff at the right time: learn who can provide the best weekend care
• Avoiding disjointed care: ensuring excellent communication between weekend, evening and weekday staff
• Being in the know: making sure you know your patients’ cancer treatment history

Discussion: 5 vs 7 day working, what works best for both patients and staff?
Bring your patient and staff satisfaction queries to this forum and find out what works in other trusts and the best way to take your service forward.

Kathryn Hornby, Team Leader in Acute Oncology/ANP, Central Manchester University Hospitals NHS Foundation Trust and Joanne Woolley, Acute Oncology Nurse Specialist, Central Manchester University Hospitals NHS Foundation Trust

12.40 Networking Lunch

Nurse led model experience

1.50 Case study: Nurse led development of a 7 day service in practice
• Where should the training be? Shifting finances to deliver a 24-7 approach
• Working together: equipping cancer nurses to work in oncology
• Upskill and save: further nurse development and training in order to slash consultant cost
• Implementing nurse led practice and development of supporting protocols

Sponsorship, Exhibition and Branding
Pre, On the Day and Post Event
If you join us in 2015, you will be able to talk directly to this Acute Oncology audience, build familiarity and take away leads. For further details email sanjay.singh@sbk-healthcare.co.uk or telephone Sanjay Singh on 01732 89 77 88.
Tackling challenges inherit in weekend care with the nurse led model

- Working across services: upskilling the acute oncology team and joining together with palliative care
- Benefits and drawbacks of weekend generalists
- Keeping the service consistent: how to uphold a strong quality of care

**Discussion: How much can a nurse led service achieve?**

Share experiences with both delegates and speakers and see how other trusts are tackling the problems in implementing a 7 day nurse led service.

**Chit Cheng Yeoh**, Medical Oncologist, Portsmouth Hospitals NHS Trust

3.10 Networking break

### Different 7 day models

3.30 **Case study: How to implement an effective 24/7 telephone helpline**

- Implementing an external oncology telephone advice service for patients
- Patient education: making sure patients know the service is there and able to help
- Tackling the challenges of unnecessary A&E admissions through telephone guidance
- Lessons learnt in creating a successful service and links with weekday care

**Discussion: Can a 24/7 service really offer consistent care?**

By voicing your queries and concerns at this forum, you will be able to hear from trusts that have been tackling the same challenges and learn how to overcome these problems.

**Angie Cooper**, Lead Chemotherapy Nurse, The Shrewsbury and Telford Hospital NHS Trust & Lynne Breakell, Oncology Development Lead, Nurse Practitioner, Shropshire Doctors Co-operative Ltd

4.30 End of seminar

Please visit [www.sbk-healthcare.com](http://www.sbk-healthcare.com) for the latest programme updates

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**Another event of interest:**

**How to Implement a Nurse Led Hotline for your Cancer Service**

**Wednesday 7th October, Manchester**

Case study insight into achieving a pioneering approach to out of hours care

Are you concerned with the number of unnecessary A&E admissions within your trust? Do you have worries about the extra workload an out of hours helpline could create?

If the above sentiments apply to you, then this dedicated and interactive workshop will shine a light on your challenges, offer you shared solutions and experienced advice. Come together to network and learn how to:

- Set up a service and achieve buy-in from management
- Understand how a helpline can reduce pressure on A&E
- Monitor the results with effective use of UKON’s triaging data
- Use data to implement change and drive your service forward

For further information, visit [www.sbk-healthcare.com](http://www.sbk-healthcare.com)

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**CPD Available:** A certificate of Continuing Professional Development will be given to each participant who completes the conference, as a record of your training and development.
How to Move Acute Oncology to a 7 Day Service
Thursday 8th October 2015 | DoubleTree by Hilton, Manchester

5 Ways to Book your Place:
1. Telephone 01732 89 77 88
2. Online at www.sbk-healthcare.com
3. Email bookings@sbk-healthcare.co.uk
4. Complete the registration form and fax to 01732 44 80 47
5. Post the completed form to SBK: Healthcare, 10 Churchill Square, Kings Hill, West Malling, ME19 4YU

Any Questions?
To register, discuss any particular requirements you may have or for further information about ways to pay, please telephone 01732 89 77 88 during office hours.

Registration Information
Venue: DoubleTree by Hilton, One Piccadilly Place 1-7, St Peter’s St, Manchester M1 3DG.
Tel: 0161 242 1000
Travel: DoubleTree by Hilton is less than one minute walk from Piccadilly Station. Trains run regularly from London Euston, Birmingham, Leeds, Nottingham and Liverpool to Manchester Piccadilly station.
Accommodation: Bed and breakfast is available at the specially discounted price of £115 plus VAT subject to availability. Simply tick the dates that you wish to book under fees and payment details. In order to guarantee your reservation, credit card details must be provided. We regret that bookings for bed and breakfast accommodation cannot be accepted without full credit card details. Your credit card will be charged in the event of the invoice not being settled one month following the event.
Special Needs: If you have any special needs or any particular dietary requirements, we are happy to help where possible. Please contact us with details. Vegetarians will be catered for.

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- Bed & Breakfast Accommodation for Tuesday 6th October ............... £115 + VAT
- Bed & Breakfast Accommodation for Wednesday 7th October ............ £115 + VAT
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